

PPM+ Specialist Referrals Declined Status

The screenshot displays the PPM+ Specialist Referrals interface. On the left, a search bar contains 'referral' and a dropdown menu shows 'Show Booked and Delivered'. Below this is a 'Summary' section with a refresh icon and an 'Add' button. A table lists a referral from 15-Mar-2022 with the status 'Referral' and the title 'Referral: Declined - Automation0101...'. A sidebar on the left shows 'Specialist Referrals' and 'AT:Dec'. A red arrow points from the 'Referral' link in the table to a detailed view of the declined referral. The detailed view shows the 'Referral Reason' as 'Test' and the 'Receiving Service Decision' as 'Declined'. A table provides the decision details: Date of Decision (15-Mar-2022), Time of Decision (14:04:00), and Reviewed By (DUFFIELD, Sarah (Miss)). The 'Comments' section is highlighted with a red box and contains the text: 'Please ensure this information is also copied directly into the Clinical Note within the patient's record'.

From the Single Patient View or Multi Patient View,
open up the declined referral to view the complete document.

The 'Comments' section of declined referrals MUST always be checked to ensure vital information is not being missed by the referring clinician.

This information will also be viewable in the Clinical Note within the patient's record.